OPEXUS

FOIAXpress®

Public Access Link (PAL)

Enhance Transparency & Citizen Engagement

FOIAXpress® Public Access Link (PAL) is a secure public-facing web portal that connects agencies with requesters. It enables agencies to better serve constituents by providing a centralized location to submit requests, access records and communicate.

PAL integrates directly with FOIAXpress® enhancing functionality and collaboration from inquiry to delivery.

Features to Support Your Mission:

Public Website
Configured with features to support your mission and integrate seamlessly with your brand

Secure Requester Portal
Personalized portal with unique logins to submit requests or appeals, track status, communicate and receive records for download

Automatic Case Tracking
Recieve immediate request and case set-up receipt upon completion of data entry

Electronic Reading Room
Post frequently requested documents online for easy access and increased transparency

Document Delivery
Deliver responsive records to requestors private reading without file-size restrictions

Dashboards
Review real time data on program statistics with interactive dashboards

PAL offers **Payment Connector** as an optional value added feature. Payment Connector enables agencies to collect payment through a secure integration with third party payment providers such as pay.gov.

FOIAXpress®

FOIAXpress® transforms the way organizations manage Freedom of Information Act (FOIA), Privacy Act and Open Records requests. FOIAXpress® digitizes and automates the full lifecycle of FOIA from inquiry to delivery and archiving. That's why it's the leading eFOIA solution in North America.

A 21st Century Approach to Open Government

☑ **Enhance Engagement**
Transform the citizen dialogue with 24/7 accessibility and greater transparency

☑ **Speed Processing**
Enabling a digital experience from inquiry through delivery reduces downtime and delays to speed the process

☑ **Promote Transparency**
Keep constituents informed by posting and curating public documents online

☑ **Ensure Compliance**
Meet federal guidelines to increase use of digital tools and provide a centralized web portal

☑ **Access Reports**
Analyze a variety of reports detailing data source statistics

About OPEXUS®

Get government unstuck with OPEXUS.

OPEXUS is the leader in FedRAMP-certified government process management software with more than 30 years of experience supporting public institutions. The company brings operational excellence to governments' middle office so agencies can focus on the critical work of mission delivery. OPEXUS empowers 100,000 government users with exceptional technology experiences and a built-for-government product suite, including solutions for audit, investigations, correspondence, Freedom of Information Act (FOIA) requests, and employee & labor. Located in the heart of Washington D.C., OPEXUS works with more than 150 public institutions in the US and Canada.